

# **Hard Hat Tours**

The following pages provide an outline of how the Hard Hat Tours will be conducted and some background information.

Please ensure that all members of your group are aware of the following restrictions. For safety reasons, we may not be able to allow members of your party to join the tour if they have not complied with the following:

- Tours are suitable for age 7+ and under 18s must be accompanied by an adult.
- There is a minimum height limit of 1.2m.
- Please wear sturdy shoes with good grip such as hiking boots or trainers. You will not be allowed to join the tour in heels, flip-flops or open-toed shoes.
- Please wear appropriate clothing including, no short sleeved tops or shorts.
- This tour includes climbing a short vertical ladder and passing through an area with some restricted headroom. Please ensure that you are physically capable of doing so.
- Please ensure that any camera, phone or device you bring will fit in your pocket.
- Bags are not advised to be carried on the tour and can be stored securely at the tour meeting point.
- Be aware that areas around the bridge can be wet or muddy, particularly after heavy rain so please wear suitable clothing.
- Personal Protective Equipment (PPE) is provided by the Rochester Bridge Trust and should be worn correctly.
- For GDPR your name, email address and age will only be kept on record in relation to the specific tour you have booked.

Once your place is booked please ensure that prior to commencing the tour you have read the safety rules and signed the declaration.

# Getting to us

Address:	Arch One, Strood Esplanade, Strood, ME2 4AB
What3words:	fans.liked.social
Nearest rail station:	Strood (6 minutes' walk), Rochester (10 minutes' walk)
By car:	There is no on-site parking but several car parks can be found in
	both Strood and Rochester.



### **Rochester Bridge Hard Hat Tour**

#### Safety Rules and Declaration

Each participant must read the Safety Rules and sign a copy of the Declaration before beginning the Hard Hat Tour, a responsible adult must sign on behalf of anyone under 18.

# Please note the time of your Hard Hat Tour and ensure you arrive in good time but no more than 15 minutes in advance of the start time. Latecomers will not be able to participate in the Hard Hat Tour.

You are about to take part in a potentially hazardous activity. You will be given a full safety briefing by your guide prior to your tour. You must adhere to all instructions given by your guide at all times. Failure to do so may result in your injury or death or that of another participant.

The Rochester Bridge Trust ("the Trust") will issue industry approved safety helmet, gloves, safety glasses and high visibility jacket to all participants. You must wear this protective clothing as directed at all times and only remove it when your guide instructs you to do so. If you wear prescription spectacles you may wear these instead of safety glasses. You must bring and wear your own appropriate footwear with good grip e.g. trainers, walking boots. Smooth-soled, open toed or open heeled footwear is not suitable.

The Rochester Bridge Trust and the main contractor, FM Conway, reserve the right to refuse you admission to the tour or to remove you from the tour if you are not adhering to safety instructions and/or are considered a potential danger to yourself or others.

Only small rucksack bags are permitted which are carried on the participant's back and leave both hands free at all times. You should not bring any other bags to the tour but it will be possible to leave small items in the Bridge Management Office at the owner's risk. You may not eat or drink while on the Hard Hat Tour.

You are asked to watch your step at all times as surfaces may be uneven. Be aware of your surroundings and avoid standing in places where you may cause an obstruction.

You will need to be able to confidently climb vertical ladders (up) to participate. When ascending or descending any ladders always maintain three points of contact. In some places it is necessary to bend to pass under low girders or other parts of the structure. The tour is not suitable for anyone suffering from claustrophobia, fear of heights, back problems or other mobility restrictions. Details are provided in the online Access Guide.

For the security of the site you may not take photographs during the Hard Hat Tour.

You must not use a mobile phone, iPad or other electronic device during the Hard Hat Tour. Be aware of small items falling through the vented floor of the Service Bridge (i.e. leave your keys in your pocket). Please tie back any long hair.

Avoid touching any areas that may be contaminated with guano. Do not touch services or ducts in the Service Bridge. You may encounter flying or roosting birds and large spiders.

Safe crossing points shall be used when crossing carriageways, wait for the green man.

If you have any worries or concerns on site, inform your tour leader so they can be dealt with accordingly.